**Observer Guide**

Observer name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

User name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Task** | **Nº of clicks** | **Did the user complete the task?** | **Maximum time**  **:**  **Observed time** | **Did the user make any mistakes?** | **Did the user felt lost?** | **Did the user asked for help?**  **Where?** | **Observed difficulty of the task**  **1 - Very hard**  **5 - Very easy** |
| Task 1.1 |  | Yes\_\_ | No\_\_ | \_\_\_\_\_\_\_\_\_\_  :  \_\_\_\_\_\_\_\_\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | |  |  |  |  |  | | --- | --- | --- | --- | --- | | 1 | 2 | 3 | 4 | 5 | |
| Task 1.2 |  | Yes\_\_ | No\_\_ | \_\_\_\_\_\_\_\_\_\_  :  \_\_\_\_\_\_\_\_\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | |  |  |  |  |  | | --- | --- | --- | --- | --- | | 1 | 2 | 3 | 4 | 5 | |
| Task 1.3 |  | Yes\_\_ | No\_\_ | \_\_\_\_\_\_\_\_\_\_  :  \_\_\_\_\_\_\_\_\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | |  |  |  |  |  | | --- | --- | --- | --- | --- | | 1 | 2 | 3 | 4 | 5 | |
| Task 2.1 |  | Yes\_\_ | No\_\_ | \_\_\_\_\_\_\_\_\_\_  :  \_\_\_\_\_\_\_\_\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | |  |  |  |  |  | | --- | --- | --- | --- | --- | | 1 | 2 | 3 | 4 | 5 | |
| Task 2.2 |  | Yes\_\_ | No\_\_ | \_\_\_\_\_\_\_\_\_\_  :  \_\_\_\_\_\_\_\_\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | |  |  |  |  |  | | --- | --- | --- | --- | --- | | 1 | 2 | 3 | 4 | 5 | |
| Task 2.3 |  | Yes\_\_ | No\_\_ | \_\_\_\_\_\_\_\_\_\_  :  \_\_\_\_\_\_\_\_\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | No\_\_ | Few\_\_ | A lot\_\_ | |  |  |  |  |  | | --- | --- | --- | --- | --- | | 1 | 2 | 3 | 4 | 5 | |